



Daventry District Council

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Pippa Reeve

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To Whom It May Concern:

Re: Rockwarm – Energy Saving Solutions

Rockwarm has worked with Daventry District Council for a number of years on various schemes and initiatives, including as a member of its panel of renewable energy installers on DDC's Decent Homes programme. Most installations have been solar hot water systems, but the company has also undertaken a number of external wall insulation measures, boiler replacements and loft and cavity wall insulation measures.

Rockwarm staff have quickly adapted to the various management and financial procedures associated with council-funded programmes and there has always been a quick response to any procedural enquiries. The company has also worked hard to support DDC in the promotion of the schemes to the wider community, assisting with mailshots and attending numerous events.

The vast majority of installations have been completed to the satisfaction of both the customer and the Council. However, on the few occasions where issues have arisen, Rockwarm has dealt with these both quickly and professionally.

Yours faithfully

Energy Efficiency Projects Officer