

Rob Barnes

Deputy Director – Housing Services

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Our ref : Ref 1

Rockwarm Home Insulation
Unit 4
Trident Business Park
Holman Way
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CV11 4PN

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To Whom It May Concern:

Ref: Rockwarm Home Insulation

Tamworth Borough Council has been working with Rockwarm Home Insulation since June 2011 offering all tenants and residents of Tamworth a free Home Insulation offer.

During the time we have been working with Rockwarm on this scheme we have developed an excellent working relationship with them and they have been consistently professional in their approach.

An excellent service has been maintained by Rockwarm for customers, which is illustrated by the customer satisfaction reports both in terms of handling customers from first point of contact through to their professionalism in the homes when undertaking installations.

If you would like to discuss this recommendation further or have any questions or queries then I would be happy for you to contact me on the telephone number above.

Yours faithfully



Miss Claire L Keeling
Housing Strategy Officer

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Lichfield Street,
Tamworth,
Staffs B79 7BZ.

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